

To our valued channel partners,

We understand your expectation that Tech Data provide you reliable service, and in light of the evolving Coronavirus disease (COVID-19) developments, we would like to share with you global and local measures we are taking to protect the health and safety of our colleagues and channel partners, while mitigating business impacts.

Tech Data has a detailed business continuity plan, which has been activated, and we are convening regular meetings with our teams across our worldwide operations. We have invested in our technology infrastructure to provide you with seamless service should our colleagues need to work remotely, or should we be required to temporarily close offices and/or switch to a remote working model for a period of time.

For our customers, we are working closely with our vendor partners to understand where supply chain issues may arise and how to best mitigate these risks. Specific actions include product ordering so that we have adequate supply to accommodate potential disruptions, as well as monitoring vendor backlogs and shipment and delivery acknowledgement dates.

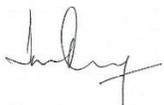
We are also taking steps across our global operations to help prevent COVID-19 at our facilities, including significantly restricting travel; requiring colleagues to work from home for a period of time if they have traveled to high-risk areas – or have had any direct contact with others who have; increasing communications with information about the virus and how to prevent the spread of illness; and providing increased cleaning routines and access to hand sanitizer in our facilities. In addition, we are asking all visitors to disclose recent travel history before checking into any Tech Data facility. Any visitors who have traveled to, through or from high-risk areas – or have knowingly been in direct contact with those who have – will not be permitted to enter Tech Data facilities.

Keeping in mind impact of this global pandemic and the restriction the outbreak has had on movement of people and goods across parts of the region and globe, delays are possible. Rest assured, however, we remain committed to supporting your business with the best possible level of service, and through our global business continuity plan and teams, we are taking action to serve you while protecting our colleagues, customers and their families during this challenging time. In the event, any delays do arise, we will maintain communications with you.

The impacts of this global pandemic are ever-changing. As always, we remain committed to supporting your business with the best possible level of service, and through our global business continuity plan and teams, we are taking action to serve you while protecting our colleagues, channel partners and their families during this challenging time.

In addition to these updates, you can find our most recent statement regarding COVID-19 and answers to frequently asked questions on our website at <https://www.techdata.com/communications/>. We will continue to update that page, as appropriate, and if you have any additional questions, please contact your Tech Data representative.

Kind regards,



Jaideep Malhotra
President, Asia Pacific and Global President GCC